



Terms & Conditions

All Terms & Conditions are subject to the terms & conditions of the HVCs Vehicle Rental Agreement which will be provided to the Hirer prior to the hire period.

1) Insurance

- Fully Comprehensive Insurance is included for the Hirer/Insured Driver ONLY. All drivers are subject to approval by the Insurance Company. Other drivers are not allowed to drive the car under any circumstances. Additional driver insurance available on request. Vehicles must remain within British mainland unless authorisation is given by HVC. Taking the car out of U.K mainland will result in the insurance being void.
- The Hirer may use the vehicle for the purpose of their business and for social domestic and pleasure purposes. The vehicle may not be used for any purposes for which they are not expressly designed. Further, the Hirer will not use or permit the vehicle to be used for hire, driving tuition, towing, racing or pace-making, or for competing in any rally, or any other form of motor sport, track days, or for any illegal purposes.

2) Driver Information / Identification

- Aged between 25 – 70 years (high performance cars such as Ferrari maybe 30 years and over).
- Driver must have held a UK driving licence for min 5 years.
- Driving Offences - maximum of 6 points. No convictions for drink/drug driving, dangerous/careless driving within past 5 years. If you have any of the following offences on your drivers licence, you will not be permitted to drive our vehicles, AC/BA/CD/DD/DR/UT/XX
- Max height is 6'3". Max weight 18 stone. (Performance Cars Only)
- Passport; 2 utility bills (last 3 months); & current driving licence required for verification of identity prior to vehicle hire.

3) Hire Times / Mileage Allowance

- Each 24hr hire includes 100 miles allowance

- Each Long Weekend hire includes 300 miles
- Each 7-day week hire includes 700 miles
- Additional mileage cost is charged per mile over the inclusive miles above. Please refer to each individual vehicle for exact costs.
- Return of the vehicle outside of the hire hours as shown on the Hire Agreement will incur additional charges. If you wish to extend the agreement you must contact HVC within 2 hours of the final hire hour. Failure to do so will result in the withdrawal of all insurance cover.

4) Payment/Deposit/Excess/Refund

- A security deposit is required per vehicle hire. Payment must be made by Credit Card or cash.
- We reserve the right to increase the security deposit prior to hire of vehicle, subject to notification.
- The security deposit is used as:

(1) A security bond is held.

(1a) For payments towards any mechanical damage which is not covered by the Insurance. Eg: Tyres, wheels, clutch, gearbox, etc which was sustained during the hire period due to misuse and abuse, excluding normal wear and tear.

(3) Insurance Excess against any accidental damage, loss or theft caused to the vehicle by the hirer or a third party.

(4) Any additional charges incurred during the hire period. e.g: excess mileage, petrol reimbursement costs, parking charges, speeding fines, etc.

5) All deposits will be refunded minus any reductions within 5 working days. If any mechanical faults i.e. gearbox, engine, suspension etc, with the vehicle whilst in the possession of the hirer, due to no fault of the hirer, HVC will refund the customer or replace the vehicle for the remaining rental period.

6) Cancellation/charges

The Booking is not valid until confirmed by HVC. The following charges apply for cancellation by the Hirer:

- Less than 7 days: 100% of hire charges & booking fee.
- 7 - 14 days: 75% of hire charges & booking fee.
- 15 - 28 days: 50% of hire charges & booking fee.
- The 15% booking fee is non-refundable

5) General

- All cars are subject to availability and may be subject to change without prior notice. Images shown are intended as a guide only. Actual vehicle colour and/or specifications may vary subject to availability. Whilst every endeavor will be made to supply the make and type of vehicle, HVC cannot bind itself to do so, as circumstances beyond its control may prevent this.
- Driving may be postponed in extreme weather conditions (e.g. strong winds, snow or flooding) which could potentially make driving the cars potentially dangerous. Please call us to confirm if relevant.
- Liability is limited to a refund of the hire charge. No consequential loss liability will be covered

Additional Terms Supplement

1. Smoking

Smoking is strictly not permitted in any of the vehicles. The company will make a charge of £500 for a full valet if the vehicle has been smoked in.

2. Cigarette Burns

Any cigarette burns will incur a charge of £1000.

3. General Interior Condition

If the company deems the interior of the vehicle unacceptable in condition/cleanliness there will be a charge at £500.

4. Damaged Alloy Wheels

Any alloys which have been damaged will be charged £500 per alloy to repair.

5. Fuel

On return of the vehicle the tank must be full (it will be supplied full). Failure to do so will incur a £100 plus vat charge.

Holder Vehicle Contracts

2-3 Access House, 62 Portman Road, Reading, Berkshire, RG30 1EA

CONDITIONS OF HIRE

1 Whilst every endeavor will be made to supply the make and type of vehicle, the Lessor cannot bind itself to do so, as circumstances beyond its control may prevent this.

(a) For the purpose of this agreement Holder Vehicle Contracts is referred to as HVC.

(b) The "Hirer" means the person, firm or organisation by or on behalf of whom this agreement is signed.

(c) Authorised Driver means the driver(s) additional to the Hirer, approved as specified overleaf

(d) The Hirer will ensure that any authorised drive will comply with all conditions of this agreement

2 The Hirer undertakes to return the vehicle in a clean condition with all tyres, tools, radio and other accessories in the same condition as when received, ordinary wear and tear accepted, to the place and on the date set down overleaf.

3 The contract of hire is conditional on:

(a) the acceptance by the insurers of the hirer for insurance and

(b) the correctness of statements made by the hirer on the hire agreement. If any incorrect or untrue statement shall be made therein whereby the insurance is liable to be invalidated, the contract shall be void except that the hirer shall indemnify HVC from and against loss or damage to the vehicle, and all actions, claims and liability for which HVC may be responsible and shall cause the vehicle to be returned to HVC's premises in as good state of repair as it was when issued to the hirer and shall pay the agreed rate of hire until it shall be so returned.

(c) The hirer being over the age of 25 and under the age of 65 years (most high performance cars are 30 years and above). Certain endorsements occupations, nationalities, and more than one accident during the past 3 years may effect the insurance terms. Please check first.

(d) the hirer NOT being under the influence of alcohol, or any substance, which may impair their ability.

4 The hirer is responsible for hire charges from the time the vehicle leaves the garage until the vehicle returns. Charges will be debited from the damage deposit. All damage deposits are authorised from a credit card. Most credit cards welcome.

(a) All hire charges and damage deposits are required in advance of the vehicle leaving the garage.

5 The hirer must sign HVC's Hire Agreement. No booking is binding on HVC until HVC's Hire Agreement is completed and signed by the hirer and accepted on behalf of the Lessor when the total amount of hire charge is paid as confirmation of a booking. This fee will be non-returnable in the event of cancellation regardless of reason. Money paid on a Contract cannot be transferred to any other vehicle on any other date.

(a) If at any time prior to departure of the vehicle, there shall come to the knowledge of HVC any information, which in its opinion render the contract prejudicial to the interest of HVC, then HVC shall have the right to cancel the contract forthwith.

(b) Failure to collect a vehicle, or contact HVC within two hours of the specified date and time of collection, will result in the vehicle becoming available to other clients.

(c) All car hires are limited to 100 miles per day. Daily hires commence at 9 am and terminate 5 pm the same day. Exceptions include 24hr hires, multiple day hires and weekend hires. All vehicles must be returned to the office from which they were rented.

6 The hirer and any person intending to drive the vehicle must sign the Hiring Agreement or any supplementary agreement.

7 British drivers must produce a current British Licence; visitors from overseas would be required to produce a valid domestic licence or an international driving permit. All drivers must have held a full licence for a minimum of 5 years. A current licence must be produced before commencement of hire.

8 For each hour or part thereof by which a vehicle is retained by the Hirer after the termination of hire an additional charge of £100 shall be due PROVIDED ALWAYS that where a vehicle is retained by the Hirer after the termination of hire for the day then in addition to the hourly charge of £100 a further charge of one complete day's hire charge shall also be due for each period of Twenty-four hours or part thereof during which the vehicle is so retained unless originally hired on an hourly rate where the full hourly rate will be applicable. Should the vehicle not be returned by the hirer in accordance with the conditions of hire, HVC reserves the right to take whatever steps they consider necessary to regain possession thereof and the deposit will be retained and applied towards making good any loss or expenses incurred by HVC.

9 Hirer's liability is restricted to the damage deposit of any insurance claim, referred to in the hiring schedule as an excess. Excluded hirers can sometimes be accepted subject to permission from the insurance HVC in which case there would be a special liability. The definition of an excluded hirer is at the discretion of HVC in accordance with the authority vested on them by the insurers.

10 all damage, not considered by HVC to be fair wear and tear will be the hirer's responsibility.

(a) any damage caused whilst the vehicle is left unattended, will be the hirer's responsibility.

(b) Unexpired hire, resulting from an accident or theft cannot be refunded, or hire transferred to another vehicle unless the repair is executed before the expiry of the hire.

11 Subject to the conditions 8 and 9, HVC shall reimburse the hirer the cost of repairs arising from mechanical failure not due to any act or default of the hirer on production of a receipted account.

12 Every endeavor is made by the Lessor to keep its vehicles in serviceable condition. but HVC does not warrant that any vehicle is in such condition and will accept no responsibility for loss, damage or injury sustained as a result of a breakdown. The hirer, however, shall be entitled to the benefit of all moneys paid to HVC under its insurance policy so far as they relate to any such loss, damage or injury suffered by the hirer.

13 a recovery service is available for all vehicles.

14 All vehicles are covered by fully comprehensive insurance cover as defined in the specimen policy, which is available for inspection on request. Passenger Liability Insurance is included.

14 All accidents must be reported to the Lessor immediately.

15 The vehicle may not be taken out of Great Britain without the consent in writing of HVC.

16 The hirer shall be liable as owner of the vehicle in respect of:

(a) any of the following offences which may be committed with respect to that vehicle when it is stationary and when a fixed penalty notice is issued being on the road during the hours of darkness without the lights or reflectors required by law: waiting, or being left or parked or being loaded or unloaded, 'in the road, being used or kept on a public road within the meaning of the Vehicles(Excise)Act 1971 without a licence under that Act being exhibited on the vehicle in the manner prescribed under that Act; and the non-payment of the charge made at a street parking place; and

(b) any excess charge which may be incurred in pursuance of an order Sections 35 and 36 of the Road Traffic Regulations Act 1967 (provisions on highways of parking places where charges are made.)

17 The hirer in the event of an accident must not admit liability or offer any sums in payment to any third parties whether the hirer is at fault or not.

TELEPHONE: 01189 598 555 - **FACSMILE:** 0845 226 0171

E- MAIL: info@holdersvc.co.uk

2-3 Access House - 62 Portman Road - Reading - Berkshire - RG30 1EA